

Call for candidates to participate in the digital euro scheme workstream A2: “Minimum user experience standards”

The European Central Bank (ECB) is inviting leading experts in user experience (UX), payments and scheme management to contribute to the minimum user experience standards workstream. This is one of the dedicated workstreams set up by the Chair of the Rulebook Development Group to support the drafting of the digital euro scheme rulebook.

The main objective of the workstream is to develop a proposal for the rulebook in relation to minimum UX standards. The proposal should include content recommendations for the following sections of the rulebook:

- Section 3 (Functional and operational model): Minimum UX standards.
- Annexes (Implementation specifications): Minimum UX standards.

The workstream will consist of market participants and Eurosystem representatives. Candidates should be proficient in English as a working language and have experience with working in multi-stakeholder groups.

The workstream will hold frequent remote meetings over a period of four months, starting in May 2024. Members of the workstream are expected to participate in all meetings and actively contribute to the deliverables.

Candidates interested in joining should submit a curriculum vitae (CV) highlighting their experience in the areas mentioned above and answer the following questions in writing (in no more than 3,500 words in total):

1. Which UX elements would you suggest for standardisation?
2. What degree of standardisation would you suggest for the different elements?
3. What do you believe are the best practices for UX standardisation?

Candidates are also asked to include a letter of consent from their employer. A nomination letter from a representative payment stakeholder association or a member of the digital euro scheme Rulebook Development Group would be considered an advantage. The requisite documents should be sent by email to DigitalEuro-RBD@ecb.europa.eu by 5 April 2024.

Participants are expected to contribute in their personal capacity. However, if a participant is sponsored by a specific stakeholder association, they are also expected to collaborate with that association. This includes keeping them informed about the progress of their work and gathering feedback and input that aligns with the goals of the association.

All applications will be treated confidentially. The list of successful candidates will, however, be made public.

The ECB is an inclusive institution and we strive to reflect the diversity of the population we serve. We encourage you to apply irrespective of age, disability, ethnicity, gender, gender identity, race, religious beliefs, sexual orientation or other characteristics.

Participation in the workstream will not be remunerated. All intellectual property rights, copyright and rights to development and disposal related to the deliverables of the workstream shall reside exclusively with the ECB.