

**Germany – Child daycare services – Family Care and administrative support services**  
**OJ S 106/2025 04/06/2025**  
**Contract or concession award notice – standard regime**  
**Services**

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1. Buyer

**1.1. Buyer**

Official name: European Central Bank

Email: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: Economic affairs

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2. Procedure

**2.1. Procedure**

Title: Family Care and administrative support services

Description: The service shall support ECB staff, their partners and other groups (in particular ECB trainees, seconded staff and agency staff) in finding workable solutions for their family care needs. In this context, the successful service provider shall be in a position to provide the following: a) Individual search support and general advice for family care via a telephone hotline and/or e-mail and/or chat. b) Website to find relevant information on family care as well as a link to the online registration tool for registering for the childcare waiting list for ECB crèches. c) Upon ECB request: provision of presentations and/or information sessions on related topics on the premises of the ECB, at the providers office or remotely through webinars. d) Administrative service dealing with the registration (including entitlement check) for and allocation of the ECB childcare places, made available from currently four childcare service providers, including an online registration tool for the ECB childcare waiting list.

Procedure identifier: e4f1ccbc-5703-4f85-b379-b830292c9cd5

Previous notice: 771858-2024

Internal identifier: PRO-007772

Type of procedure: Other single stage procedure

Main features of the procedure: The tender procedure was conducted in accordance with Art. 35 Decision ECB/2016/2 laying down the rules on procurement (as amended), available at <https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html> And in EUR-Lex: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>.

**2.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 85312110 Child daycare services

Additional classification (cpv): 85321000 Administrative social services, 85312310 Guidance services

**2.1.2. Place of performance**

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

**2.1.3. Value**

Estimated value excluding VAT: 530 000,00 EUR

#### 2.1.4. General information

Legal basis:

Other

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> -

Consolidated text: Decision (EU) 2016/245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

### 5. Lot

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#### 5.1. Lot: LOT-0001

Title: Family Care services

Description: The service shall support ECB staff, their partners and other groups (in particular ECB trainees, seconded staff and agency staff) in finding workable solutions for their family care needs. In this context, the successful service provider shall be in a position to provide the following: a) Individual search support and general advice for family care via a telephone hotline and/or e-mail and/or chat. b) Website to find relevant information on family care as well as a link to the online registration tool for registering for the childcare waiting list for ECB crèches. c) Upon ECB request: provision of presentations and/or information sessions on related topics on the premises of the ECB, at the providers office or remotely through webinars. d) Administrative service dealing with the registration (including entitlement check) for and allocation of the ECB childcare places, made available from currently four childcare service providers, including an online registration tool for the ECB childcare waiting list.

Internal identifier: PRO-007772

##### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85312110 Child daycare services

Additional classification (cpv): 85321000 Administrative social services, 85312310

Guidance services

Options:

Description of the options: not subject to renewal

##### 5.1.2. Place of performance

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

##### 5.1.3. Estimated duration

Duration: 4 Years

##### 5.1.5. Value

Estimated value excluding VAT: 530 000,00 EUR

##### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

##### 5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality of the technical offer

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40,00  
Criterion:  
Type: Price  
Description: Financial offer  
Category of award weight criterion: Weight (percentage, exact)  
Award criterion number: 60,00

#### **5.1.15. Techniques**

Framework agreement:  
No framework agreement  
Information about the dynamic purchasing system:  
No dynamic purchase system  
Electronic auction: no

#### **5.1.16. Further information, mediation and review**

Mediation organisation: The European Ombudsman  
Review organisation: The General Court of the European Union  
Organisation providing more information on the review procedures: European Central Bank  
Organisation signing the contract: European Central Bank

## **6. Results**

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Value of all contracts awarded in this notice: 530 000,00 EUR

### **6.1. Result lot Identifier: LOT-0001**

Winner selection status: At least one winner was chosen.

#### **6.1.2. Information about winners**

##### **Winner:**

Official name: famPLUS GmbH

##### **Tender:**

Tender identifier: 1  
Identifier of lot or group of lots: LOT-0001  
Value of the tender: 441 936,00 EUR  
Concession value:  
Subcontracting: Yes  
Subcontracting value is known: no  
Subcontracting percentage is known: no  
Contract information:  
Identifier of the contract: 1  
Date on which the winner was chosen: 22/05/2025  
Date of the conclusion of the contract: 22/05/2025  
Organisation signing the contract: European Central Bank

#### **6.1.4. Statistical information:**

Received tenders or requests to participate:  
Type of received submissions: Tenders  
Number of tenders or requests to participate received: 2

## **8. Organisations**

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### 8.1. ORG-0006

Official name: The European Ombudsman  
Registration number: 0002  
Postal address: 1 avenue du Président Robert Schuman, CS 30403  
Town: Strasbourg  
Postcode: 67001  
Country subdivision (NUTS): Bas-Rhin (FRF11)  
Country: France  
Contact point: The European Ombudsman  
Email: [eo@ombudsman.europa.eu](mailto:eo@ombudsman.europa.eu)  
Telephone: +33 388172313  
Internet address: <https://www.ombudsman.europa.eu>

#### **Roles of this organisation:**

Mediation organisation

### 8.1. ORG-0008

Official name: The General Court of the European Union  
Registration number: 0011  
Postal address: Rue du Fort Niedergrünewald  
Town: Luxembourg  
Postcode: 2925  
Country subdivision (NUTS): Luxembourg (LU000)  
Country: Luxembourg  
Contact point: The General Court of the European Union  
Email: [ECJ.Registry@curia.europa.eu](mailto:ECJ.Registry@curia.europa.eu)  
Telephone: +352 4303-1  
Internet address: [www.curia.europa.eu](http://www.curia.europa.eu)

#### **Roles of this organisation:**

Review organisation

### 8.1. ORG-0010

Official name: European Central Bank  
Registration number: 0010  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
Postcode: 60314  
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)  
Country: Germany  
Contact point: Central Procurement Office  
Email: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Telephone: +49 69 13440  
Internet address: <http://www.ecb.europa.eu>  
Buyer profile: <https://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

#### **Roles of this organisation:**

Buyer

Organisation providing more information on the review procedures

Organisation signing the contract

### 8.1. ORG-0012

Official name: famPLUS GmbH

Size of the economic operator: Micro, small, or medium  
Registration number: HRB187676  
Postal address: Lindwurmstrasse 41/43  
Town: Munich  
Postcode: 80377  
Country subdivision (NUTS): München, Kreisfreie Stadt (DE212)  
Country: Germany  
**Roles of this organisation:**  
Tenderer  
**Winner of these lots:** LOT-0001

#### 8.1. ORG-0000

Official name: Publications Office of the European Union  
Registration number: PUBL  
Town: Luxembourg  
Postcode: 2417  
Country subdivision (NUTS): Luxembourg (LU000)  
Country: Luxembourg  
Email: [ted@publications.europa.eu](mailto:ted@publications.europa.eu)  
Telephone: +352 29291  
Internet address: <https://op.europa.eu>  
**Roles of this organisation:**  
TED eSender

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#### Notice information

Notice identifier/version: 38c57495-727f-465e-be1b-bf32a0fd73b0 - 01  
Form type: Result  
Notice type: Contract or concession award notice – standard regime  
Notice subtype: 29  
Notice dispatch date: 02/06/2025 14:29:13 (UTC)  
Languages in which this notice is officially available: English  
Notice publication number: 359189-2025  
OJ S issue number: 106/2025  
Publication date: 04/06/2025