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# Germany-Frankfurt am Main: Travel Tracking System and Ancillary Services, ref: PRO-005469 2021/S 089-226854

**Contract notice** 

Services

#### Legal Basis:

Directive 2014/24/EU

#### Section I: Contracting authority

#### I.1) Name and addresses

Official name: European Central Bank Postal address: Sonnemannstrasse 22 Town: Frankfurt am Main NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt Postal code: 60314 Country: Germany Contact person: Central Procurement Office E-mail: procurement@ecb.europa.eu Telephone: +49 69/13440 Fax: +49 69/13447110 Internet address(es): Main address: http://www.ecb.europa.eu

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# I.3) Communication

1.2)

The procurement documents are available for unrestricted and full direct access, free of charge, at: http:// www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html

Additional information can be obtained from the abovementioned address Tenders or requests to participate must be submitted to the abovementioned address

# 1.4) Type of the contracting authority

European institution/agency or international organisation

# I.5) Main activity

Economic and financial affairs

# Section II: Object

II.1) Scope of the procurement

#### II.1.1) Title:

Travel Tracking System and Ancillary Services, ref: PRO-005469

# II.1.2) Main CPV code 79714100 Tracing system services

II.1.3) Type of contract Services

# II.1.4) Short description:

The ECB is seeking, on its own behalf and for the benefit of institutions entitled to participate in the activities of the Eurosystem Procurement Coordination Office (EPCO) through this joint tender procedure a supplier for an online solution for travel tracking, assistance, information and communication as further detailed below.

# II.1.5) Estimated total value Value excluding VAT: 2 000 000.00 EUR

- II.1.6) Information about lots This contract is divided into lots: no
- II.2) Description
- II.2.2) Additional CPV code(s) 79997000 Business travel services

# II.2.3) **Place of performance** NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

Main site or place of performance:

Frankfurt am Main and various locations in the EU.

#### II.2.4) Description of the procurement:

The ECB is seeking for (on its own behalf and for the benefit of institutions entitled to participate in the activities of the Eurosystem Procurement Coordination Office) a provider of an online solution that provides the ECB and its travellers with:

- preventive information prior/during the travels,

- alerts and updates,
- means to be located (semi-active tracking),
- means of communication between the traveller and the Contractor/the ECB and NCB's.

In addition, a 24/7 call centre shall give additional assistance when required.

The ECB may conduct procurements on its own behalf and for the benefit of institutions entitled to participate in the activities of the Eurosystem Procurement Coordination Office (EPCO), such as the national central banks (NCBs) of the European System of Central Banks (ESCB) and National Competent Authorities (NCAs) of the Member States of the European Union participating in the Single Supervisory Mechanism (SSM), which are or may become members of EPCO, in accordance with Decision ECB/2008/17. The current EPCO members are available at the following link: http://www.epco.lu/links.php.

Institutions other than central banks may also participate in EPCO's activities, such as national authorities of Member States, EU agencies and bodies or international organizations, upon invitation by the Governing Council of the ECB. In addition, in-house printing works (PWs), as part of the relevant NCBs (according to Decision ECB/2008/17 as amended by Decision ECB/2020/27), may directly participate in EPCO joint tender procedures for procurement of goods and services necessary for the performance by those in-house printing works of Eurosystem tasks. For the purpose of this tender procedure and of this document all the entities participating in EPCO's activities are called Participating EPCO members (PEMs).

Under this procurement procedure, the ECB is the leading central bank carrying out the joint tender procedure for its own account and for the benefit of the national central banks (NCBs) of the ESCB (including their inhouse printing works) and the NCAs (altogether PEMs), which are entitled to participate in this joint tender procedure. All these entities may directly order Deliverables under the Contract(s) by entering into individual bilateral specific agreements ('Orders') with the successful Tenderer(s).

# II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

# II.2.6) Estimated value

- Value excluding VAT: 2 000 000.00 EUR
- II.2.7) Duration of the contract, framework agreement or dynamic purchasing system
   Duration in months: 48
   This contract is subject to renewal: no
- II.2.10) Information about variants Variants will be accepted: no
- II.2.11) Information about options Options: no
- II.2.13) Information about European Union funds The procurement is related to a project and/or programme financed by European Union funds: no

#### II.2.14) Additional information

# Section III: Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1)	Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers List and brief description of conditions: As stated in the procurement documents.
III.1.2)	Economic and financial standing Selection criteria as stated in the procurement documents
III.1.3)	Technical and professional ability Selection criteria as stated in the procurement documents
Section IV: Procedure	
IV.1)	Description
IV.1.1)	Type of procedure Competitive procedure with negotiation
IV.1.3)	Information about a framework agreement or a dynamic purchasing system The procurement involves the establishment of a framework agreement Framework agreement with a single operator
IV.1.5)	Information about negotiation
IV.1.8)	Information about the Government Procurement Agreement (GPA) The procurement is covered by the Government Procurement Agreement: yes
IV.2)	Administrative information
IV.2.2)	<b>Time limit for receipt of tenders or requests to participate</b> Date: 26/05/2021 Local time: 12:00
IV.2.3)	Estimated date of dispatch of invitations to tender or to participate to selected candidates
IV.2.4)	Languages in which tenders or requests to participate may be submitted: English
IV.2.6)	Minimum time frame during which the tenderer must maintain the tender Duration in months: 6 (from the date stated for receipt of tender)
Section VI: Complementary information	
VI.1)	Information about recurrence
	This is a recurrent procurement: yes
	Estimated timing for further notices to be published:
	In 4 years.

VI.3) Additional information:

This tender procedure is conducted via the ECB's electronic tendering system (e-tendering) which can be accessed via the following internet address:

# http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html

If you have not used the ECB's electronic tendering system before, you need to register via the above link (click on 'Register'). Subsequently to the registration, you will receive an automated notification with your user credentials to log in (click on 'Login') and to access the tender documentation. Please note that:

— a registration to the above system is only required once and you can reuse your user credentials in all future procedures of the ECB which are conducted via the above system. Therefore, please keep your user credentials for the future,

— in case you should have participated in previous ECB tender procedure(s) in the past which were conducted via the ECB's prior online system, you nevertheless need to register once to the ECB's electronic tendering system under the above address,

— your mere registration does not constitute an application/tender. You must submit your application/tender via the ECB's electronic tendering system as further instructed in the application/tender documentation.

The system reference number for the above procurement is: RFX-PT-2021-000026:PRO-005469-R1-Travel tracking/em assist

To download the tender documents, log on to the ECB's electronic tendering system with your login and password. Expand the field 'Public Tenders – Upcoming Events'. Click on 'Click to request an invitation to this event' for the above procedure and close the new window which opens. Once the request is completed (this can take a few minutes), the status of the participation request will change to 'Invited' and the RFx documentation will be accessible via the RFx tab.

Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support.

Should you require technical help when using the system, please contact the ECB's technical support .team at sourcing.support@ecb.europa.eu by quoting the reference number and the problem experienced.

Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as message via the ECB's e-tendering system (under the tab 'Discussion').

The ECB endeavors to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than seven calendar days before the time-limit for the submission of tenders.

The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organization Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The tender procedure is conducted in accordance with ECB Decision 2016/2 laying down the Rules on Procurement (as amended), available on the ECB website at https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html

# VI.4) Procedures for review

VI.4.1) Review body

Official name: General Court of the European Union Town: Rue du Fort Niedergrünewald Postal code: 2925 Country: Luxembourg E-mail: generalcourt.registry@curia.europa.eu Telephone: +352 43031 Fax: +352 4302100 Internet address: http://www.curia.europa.eu

# VI.4.2) Body responsible for mediation procedures Official name: The European Ombudsman Postal address: 1 avenue du Président Robert Schuman, CS 30403 Town: Strasbourg Postal code: 67001 Country: France

# VI.4.3) **Review procedure** Precise information on deadline(s) for review procedures:

Not applicable.

VI.5) Date of dispatch of this notice: 26/04/2021