European Central Bank

ECB - negotiated tender for the quality, risk and security management framework (QRS-MF) for a project building a pan-European network (services) (D-Frankfurt-on-Main)

2003/S 36-029515

- 1. Name, address, telegraphic address, telephone, telex and fax numbers of the contracting authority: European Central Bank, Kaiserstraße 29, D-60311 Frankfurt am Main. Tel.: (49-69) 13 44 75 31. Fax: (49-69) 13 44 75 03. E-mail: humphrey.rudgard@ecb.int.
- 2. Category of service and description. CPC reference number: CPV Nos: 72225000; 72220000; 72222000; 72224000. The ECB seeks an independent provider, fully knowledgeable about high security international telecommunications voice and data networks, to provide quality assurance, security assessment and risk management services for the project itself and the network design to accompany the implementation of a new and extended network and the switchover from the existing network to the new one.
- 3. Place of delivery: Mainly at the ECB in Frankfurt, but some travel to any of the 15 Member States of the EU (Belgium, Germany, Greece, Spain, France, Ireland, Italy, Luxembourg, The Netherlands, Austria, Portugal, Finland, United Kingdom, Sweden and Denmark), all 10 EU acceding countries (Czech Republic, Slovakia, Poland, Hungary, Slovenia, Estonia, Latvia, Lithuania, Cyprus and Malta), Switzerland, Norway, Canada, Japan and USA may be required.
- 4. (a) Indication of whether the execution of the service is reserved by law, regulation or administrative provision to a particular profession: Not applicable.
 - (b) Reference of the law, regulation or administrative provision: Not applicable.
 - (c) Indication of whether legal persons should indicate the names and professional qualifications of the staff to be responsible for the execution of the service: Yes.
- 5. Indication of whether the service provider can tender for a part of the services concerned: Tenders must be for the full services.
- 6. Envisaged number or range of service providers which will be invited to tender: 3-6.
- 7. Where applicable, non-acceptance of variants: Not applicable.
- 8. **Duration of contract, or time limit for completion of the service:** The project, which is time critical, is scheduled to start with the design of the network during the summer of 2003. After the initial pilot phase, the step by step connection of all sites is planned until mid 2004. The project will be complete after a stability period ending autumn 2004.
- 9. Where applicable, the legal form to be assumed by the grouping of service providers winning the contract: No special legal form is required but each provider will be required to become jointly and severally responsible for the contract before acceptance.
- 10. (a) Where applicable, justification for the use of the accelerated procedure: Not applicable.
 - (b) Final date for the receipt of requests to participate: 17.30 CET on 24 March 2003.
 - (c) Address to which they must be sent: A written application must be submitted and sent to the address below with the envelope marked 'Restricted tender for quality assurance Core Network Migration for the attention of Humphrey Rudgard', at the address in 1 above. In addition applicants are requested to enclose a copy of all appropriate parts of their application on a diskette or CD preferably in Microsoft Word

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- 97/Excel 97, or to send a copy to the e-mail address in 1 above.
- (d) Language(s) in which they must be drawn up: English.
- 11. Where applicable, any deposits and guarantees required: None.
- 12. Information concerning the service provider's own position and the information and formalities necessary for an appraisal of the minimum economic and technical standards required of him: Applications are sought from independent organizations having the financial and technical capacity to support this project over the next 18 months. Applications must contain the following information presented clearly and in the same order as below:
 - (a) company name, address, telephone number, facsimile number and contact name with extension/direct numbers and e-mail address;
 - (b) legal status of the company and details of all parent or subsidiary companies, if applicable;
 - (c) details of all contractual relationships they have with any telecommunications company and clear evidence of their independence;
 - (d) a statement of the applicant's overall turnover and the turnover in respect of the goods and services to which the contract relates for the previous three years;
 - (e) copies of the last 3 years' audited report and accounts for the applicant company;
 - (f) details of the number of staff employed, in total and specifically the number qualified to undertake this contract, how they are organized as a group and within a larger company organization;
 - (g) a statement of the minimum qualifications and experience of the applicant's staff who might undertake this contract;
 - (h) a list of relevant qualifications, trade associations and affiliations with professional bodies;
 - (i) details of the standard quality, risk and security (QRS) management methodology to be used, as well as a copy of a standard QRS plan;
 - (j) demonstrated evidence of contracts for the quality assurance, risk and security assessments of similar in terms of network perimeter, time criticality and required security level telecommunication networks in the past 3 years, including contact names to whom reference may be made;
 - (k) any other references confirming the availability of the required know-how and experience in the fields of telecommunications, security and project management;
 - (I) any other information in support of their application. General company brochures supplied should not be provided as part of the application. Any relevant supporting information should be abstracted and provided in a tailored summary format.
- 13. Where applicable, the names and addresses of service providers already selected by the contracting authority: None.
- 14. **Other information:** General information concerning the ECB and ESCB may be found on the ECB web site (<u>www.ecb.int</u>).
- 15. **Date of dispatch of the notice:** 14 February 2003.
- 16. Date of receipt by the Office for Official Publications of the European Communities: 14 February 2003.
- 17. Previous date(s) of publication in the 'Supplement to the Official Journal of the European Communities': Not previously published.