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ECB-PUBLIC
UPDATABLE

RECORD OF PROCESSING ACTIVITY

Conducting of ECB surveys

1. Controller(s) of data processing activities

Controller: European Central Bank (ECB)

Contact details:

European Central Bank

Sonnemannstrasse 22

60314 Frankfurt am Main

Germany

E-mail: info@ecb.europa.eu

Organisational unit responsible for the processing activity: various organisational units

Data Protection Officer (DPO): DPO@ecb.europa.eu

2. Who is actually conducting the processing activity?

The data is processed by the ECB itself

- The organisational unit conducting the processing activity is: various ECB organisational units
- The data may be processed by a third party (contractor), depending on the type of survey (Mentimeter, EUSurvey)

Please find Mentimeter's privacy policy [here](#). Please find EUSurvey privacy policy [here](#).

3. Purpose of the processing

The ECB processes the personal data for a number of purposes which are specified in the relevant privacy notices of the surveys, mainly related to staff satisfaction, and improvement of the working culture and to address workload issues.

Survey responses are aggregated.

As a rule, surveys are conducted on an anonymous basis. In case of open text fields, comments which refer to identifiable data subjects are redacted to preserve anonymity.

4. Description of the categories of data subjects

- ECB employee(s)
- Externals (agency staff, consultants, trainees or secondees)
- NCB or NCA counterparts (in the ESCB or SSM context)
- Visitors to the ECB, including conference participants and speakers

5. Description of the categories of personal data processed

- Personal details (name, contact details)
- Other: *survey responses to open text questions may contain personal data*

6. The categories or recipients to whom the personal data have been or will be disclosed, including the recipient(s) of the data in Member States, third countries or international organisations

- Designated ECB staff members
- Other: *Personal data may also be made accessible to external contractors*

supporting the ECB's staff in the performance of the survey.

7. Retention time

Any data in the survey tool will be manually deleted from the tool when the results of the survey have been completely analysed. The retention period for the aggregated data depends on the purpose of the specific survey.