EUROPEAN CENTRAL BANK

EUROSYSTEM

ECB-PUBLIC

UPDATABLE

RECORD OF PROCESSING ACTIVITY

Operational Risk Management / Business Continuity Management Tool (eRisk)

1. Controller(s) of data processing activities

Controller: European Central Bank (ECB)

Contact details:

European Central Bank

Sonnemannstrasse 22

60314 Frankfurt am Main

Germany

E-mail: info@ecb.europa.eu

Organisational unit responsible for the processing activity: Chief Services Office/Operational Risk & Business Continuity Management (CSO/ORM-BCM)

Data Protection Officer (DPO): DPO@ecb.europa.eu

2. Who is actually conducting the processing activity?

☒ The data is processed by the ECB itself

The organisational unit conducting the processing activity is:

CSO/ORM-BCM

3. Purpose of the processing

eRisk is a tool used to combine operational risk and business continuity data with their business owners (users). For example to associate risks, action plans or incidents with

the users having reported the latter in the system. The tool contains staff data which are extracted from the ECB's staff management system and updated regularly. Operational risk incidents are reported by staff members via an automated workflow in the ECB Electronic Document and Records Management System (DARWIN) and then reviewed by a risk coordinator. Subsequently the information on reported incidents is exported to eRisk. Staff member details are then uploaded into eRisk for the purpose of following-up on the information recorded in the tool with persons having reported it.

4. Description of the categories of data subjects

☒ ECB employee(s)

☒ Externals (agency staff, consultants, trainees or secondees)

5. Description of the categories of personal data processed

☒ Personal details (name, contact details)

6. The categories or recipients to whom the personal data have been or will be disclosed, including the recipient(s) of the data in Member States, third countries or international organisations

☒ Data subjects themselves

☒ Designated ECB staff members

7. Retention time

The information is retained for ten years from the point of inactivity in accordance with the of the ECB filing and retention plan.